Director of Information Technology - Spearhead Technological Excellence

Are you a visionary leader ready to shape the future of information technology within a dynamic organization? Regional Group is seeking a Director of Information Technology to drive strategic direction and deliver exceptional IT services. This role presents an exciting opportunity to lead the optimization of enterprise applications and provide innovative solutions that align with our organization's objectives. If you're passionate about transforming IT and fostering a culture of excellence, we invite you to join us on this journey.

About the role

Your key accountabilities will include:

- Strategic Leadership: Develop and implement IT strategies that enhance enterprise applications and drive IT service excellence throughout the organization.
- Process Standardization: Establish and enforce standardized IT processes and workflows to streamline operations and ensure efficiency across all facets of the organization.
- Software Utilization Guidelines and SOPs: Create comprehensive guidelines for software usage, develop best practices, and document clear Standard Operating Procedures (SOPs) for efficient IT operations.
- System Implementation: Lead software selection and implementation projects, collaborating with various departments to ensure successful adoption of technology solutions that meet business needs.
- Training and Onboarding: Design training programs for employees to effectively use software and adhere to security protocols. Support onboarding and continuous professional development.
- Security and Compliance: Implement robust IT security measures and ensure compliance with data protection regulations. Develop disaster recovery systems and minimize data breach risks.
- Vendor Selection and Management: Collaborate with external IT consultants to identify technology needs and manage vendor relationships to achieve service level agreements and desired outcomes.
- Technology Evaluation: Stay current with technological advancements, evaluate their relevance to the company, and recommend adoption of new technologies.
- Automation: Identify automation opportunities and drive implementation to streamline processes and increase efficiency.
- IT Budget Management: Collaborate with finance and senior management to create and manage the IT budget, ensuring cost-effective technology investments.
- Change Management: Facilitate smooth transitions during IT system changes, providing training and support to minimize business disruption.
- IT Help Desk and User Support: Oversee IT help desk and user support operations, ensuring timely issue resolution and outstanding customer service.
- Continuous Improvement: Foster a culture of continuous improvement within the IT department and across the organization, seeking feedback and optimizing processes.

About you

You have/are:

- visible leadership skills and an executive presence.
- ability to attract, develop and retain talent.
- ability to foster a culture of transparency and a sense of purpose among the team and create clear accountabilities and metrics.
- demonstrated ability in developing a culture that embraces innovation, and challenges existing paradigms.
- skilled at setting and communicating priorities effectively; able to manage multiple tasks and priorities.
- skilled at removing barriers and acting with a sense of urgency and encouraging others to so.
- An exceptional ability to lead change using positive and collaborative methods.
- skilled at conflict resolution and problem-solving to achieve win-win outcomes.
- superior program and project management competencies.
- experience with vendor negotiations.
- strong communication skills in writing, speaking, and presenting.
- an exceptional listener, able to comprehend what is said and probe for important details.
- the ability to communicate technical or complex subject matter in business terms.
- a demonstrated acumen and passion for both business and technology, including the latest digital innovations as they apply to the creation of business value.

About us

We:

- empower our people to strive for creativity, uniqueness, and distinction.
- are driven by values of Integrity, Commitment, Innovation, Attention, Balance, Gratitude, and Leadership.
- have a Commercial portfolio of over 2million sf existing portfolio plus additional development potential of over 3 Million sf.
- are actively pursuing portfolio growth opportunities.
- have been shaping real estate in Ottawa for over 60 years.
- are proud of our fun and professional environment that promotes and rewards learning, development, and success.

We offer a dynamic opportunity with an attractive base salary and benefits. Should Regional Group and this position be a good match for you, please email your cover letter and resumé to: recruiting@regionalgroup.com.

If you are an applicant with disabilities and require accommodation, please let us know in advance so that we may arrange for their provision.